



**enlightened:**  
BEYOND EXPECTATION.

# CAPABILITIES OVERVIEW

Enlightened, Inc. is a leading, **HUBZone certified**, information technology (IT) and management consulting firm.

Our team of committed, highly driven, customer-centric technology professionals deliver the expert knowledge, skills and innovative solutions to solve today's complex business problems.

## HOW WE WORK.

Enlightened develops and delivers strategic IT and management solutions to complex business problems of global, national and local significance. We serve federal (Defense and Civilian), state and local government agencies and private sector (Health-Care/Transportation) entities facing daunting challenges in achieving our mission.

Enlightened provides expertise in the following capabilities:

### CYBER SECURITY

- FISMA/NIST 800-53/Risk Management Framework Compliance
- Certification & Accreditation (C&A)
- Enterprise Risk Assessment & Auditing
- Security Testing & Evaluation (ST&E)
- Cyber Training
- Continuous Monitoring

### SOFTWARE DEVELOPMENT & INTEGRATION

- Software Engineering
- Systems Integration
- Biometric Identification
- Big Data Analytics
- Predictively Modeling
- Mobile Application Solutions
- AWS System Engineering

### BUSINESS PROCESS OUTSOURCING

- Call Center Management
- Mail Room Management
- Help Desk Support
- Data and Document Management
- Electronic Payment Processing

### MANAGEMENT CONSULTING

- Program/Project Management Office (PMO)
- IT Strategic Planning
- Business Process Re-engineering & Training
- Quality Assurance & Performance Management
- Independent Verification & Validation (IV&V)



### PROTECTING OUR NATIONAL ASSETS

Enlightened provides Cyber Security and Public Safety solutions designed to ensure that information and people are protected and secure.



### SOLVING YOUR TOUGHEST PROBLEMS

Working alongside our customers, we implement business process improvement solutions that ensure optimal performance.



### BUILDING THE BEST RESULTS

Organizations want IT solutions that are innovative and accurate. Enlightened is experienced in recognizing and meeting those needs.

## OUR APPROACH

To achieve consistent, measurable, and successful results, we established and apply the following best practices:

### COPII™

(Customer-Oriented Process Improvement Initiative) Leverages a uniform and repeatable process study cycle focused on customer interests and business objectives.

### COSI™

(Customer-Oriented Software Initiative) Incorporates a uniform and repeatable software development life cycle focused on meeting the customer's solution requirements.

### COOP™

(Customer-Oriented Organizational Practices) Reiterates Enlightened's central focus: complete customer satisfaction from project inception through completion.

## CERTIFICATIONS

- HUB Zone Certified by the US Small Business Administration (SBA)
- Small Business Certified by the SBA
- AWS Public Sector Partner
- Capability Maturity Model Integration for Development (CMMI-DEV) Level 3 rated
- CMMI for Services (CMMI-SVC) Level 3 rated
- Certified Minority Business Enterprise (MBE) in the following states: AL, MD, FL, IL, NJ, NY, MO, OH, TX
- Certified Business Enterprise in DC
- Primary NAICS: 541519
- NAICS: 518210, 541511, 541512, 541611, 561422, 561439, and 611420

## CONTRACT VEHICLES

- GSA Schedule (Contract #47QTCA22D00DU)
- GSA PSS Schedule (Contract #GS-00F-0036P)
- Government-Wide Acquisition Contracts (GWACs):
  - FAA Electronic FAA Accelerated and Simplified Tasks (eFAST)
  - GSA Government-wide BPA for Performance Management/Continuous Process Improvement Services with Booz Allen Hamilton, Inc.
  - U.S. Navy SEAPORT Next Generation (SEAPORT-NXG)
  - CMS Strategic Partners Acquisition Readiness Contract (SPARC)
  - HHS Chief Information Officer – Solutions & Partners 3 Small Business (CIO-SP3)
  - Washington Headquarters Service (WHS) Technical Engineering Analytical Management Support (TEAMS) Blanket Purchase Agreement (BPA)
  - Maryland Department of Budget and Management Consulting and Technical Services (MD CATS II)
  - Prince George's County Consulting and Technical Services (CATS)